propelsystems

▶ CIMERA™ Track what you have. Track what you do.

Every organisation both has things and does things, and for that organisation to be efficient they need to be tracked so that they can be managed.

What tends to happen.

Traditionally different areas within an organisation, or even different people within the same area, will each have their own method for tracking what's going on. There will be disparate spreadsheets, databases, lists, Outlook folders, whiteboards, filing cabinets, loose bits of paper plus a fair amount of undocumented knowledge. Although all necessary data may be recorded somewhere (some of it duplicated many times), it's not an effective way to manage data.

What's wrong with this?

- It's not possible to record that the five entries in one database are related to an entry in another database, and to a folder in Jim's cupboard and line three of the list on the whiteboard

- Information stored on whiteboards and pieces of paper is physically restricted to a single location and is very easy to wipe out or lose

- The same information is frequently stored in multiple places. Copies get out of step when it is only updated in one of the places, leading to confusion and errors

- If the owner of an area is unavailable, no-one else can reliably access their data

- There is no record of who changed what and when

- There is no security to restrict who can update what and when

- In many cases, if you are not physically in the owning area, the data cannot be accessed

- The data cannot be analysed or made to work cohesively.

Cimera allows you to track everything you have.

One place to track everything you deal with – your physical assets (e.g., machinery or PCs), people, products, clients, bookings, processes, issues, customers, problems, errors, software, patients, properties – anything you choose.

The types of items that require tracking and the information associated with each will vary for every organisation. Similarly, who should be able to amend it (security) and how an item relates to other tracked items will always vary. Cimera is fully customisable – equally at home tracking a local council's assets, a company's processes or an IT department's service management function.

Cimera allows you to track everything you do.

One place to track projects, support calls, work in progress, change requests, complaints, orders, whatever mechanism you use to manage your workflow with whatever language you are familiar with. The workflow items you choose to track and the status at which you require notification ensure the right people are prompted to do the rights things at the right time.

Centrally, securely and without changing your processes.

Cimera provides a central repository, with rich functionality, customisable to your specific needs.

To find out more about how Cimera technology can help your business, call us today on +44 (0)8456 447 554 or email info@propelsystems.com.

Information Management Solutions   **Powered by CIMERA**